

# CRITTER CARE

## SERVICE CONTRACT

THIS IS A CONTRACT BETWEEN CRITTER CARE AND THE PET OWNER. THE PARTIES AGREE TO THE FOLLOWING. **PLEASE INITIAL EACH ITEM AND SIGN BELOW.**

1. THE TERMS OF THIS CONTRACT COMMENCE ON

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(DATE OF FIRST VISIT)

2. I AUTHORIZE CRITTER CARE BY MY SIGNATURE BELOW **EMERGENCY** VETERINARY CARE. RELEASING CRITTER CARE FROM ALL LIABILITIES RELATED TO TRANSPORTATION, TREATMENT AND EXPENSE. SHOULD MY SPECIFIED VETERINARIAN BE UNAVAILABLE, I AUTHORIZE CRITTER CARE TO ENGAGE THE SERVICES OF THE VETERINARIAN OF THEIR CHOICE. IF I CANNOT BE REACHED IN A TIMELY MANNER, I AUTHORIZE CRITTER CARE TO APPROVE MEDICAL AND/OR EMERGENCY TREATMENT (EXCLUDING EUTHANASIA) AS RECOMMENDED BY A VETERINARIAN. I WILL REIMBURSE CRITTER CARE FOR EXPENSES INCURRED, PLUS ANY ADDITIONAL FEES FOR ATTENDING TO THIS AS WELL AS EXPENSES INCURRED FOR ANY OTHER HOME/FOOD/SUPPLIES NEEDED.

3. IN THE EVENT OF INCLEMENT WEATHER OR NATURAL DISASTER, CRITTER CARE IS ENTRUSTED TO USE THEIR BEST JUDGMENT IN CARING FOR MY PET(S) AND/OR HOME. I WILL HOLD CRITTER CARE HARMLESS FOR CONSEQUENCES RELATED TO SUCH DECISIONS.

4. I, (OR MY HOMEOWNER'S INSURANCE) WILL BE RESPONSIBLE FOR ANY INJURY (I.E., PET BITES SCRATCHES REQUIRING MEDICAL ATTENTION) TO ANY CRITTER CARE EMPLOYEE DUE TO MY PET(S)'S CONDITION OR MY PREMISES WHILE PICKING UP OR ATTENDING TO MY PET(S)'S.

5. CRITTER CARE AGREES TO PROVIDE THE SERVICES STATED IN THIS CONTRACT IN A RELIABLE, CARING AND TRUSTWORTHY MANNER. PETS WILL BE FED PROPERLY AND REGULARLY, EXERCISED (IF REQUESTED) AND PLAYED WITH AND WE WILL EXERCISE DUE AND REASONABLE CARE IN ALL MATTERS PERTAINING TO YOUR PET. IN CONSIDERATION OF THESE SERVICES AND AS AN EXPRESS CONDITION THEREOF, THE CLIENT EXPRESSLY WAIVES AND RELINQUISHES ANY AND ALL CLAIMS AGAINST CRITTER CARE EXCEPT THOSE ARISING FROM WILLFUL MISCONDUCT ON THE PART OF CRITTER CARE.

6. I FURTHER AUTHORIZE THIS CONTRACT TO BE VALID FOR FUTURE SERVICES **PERMITTING** CRITTER CARE TO ACCEPT MY TEXT OR EMAIL RESERVATIONS FOR SERVICE AND ENTER MY PREMISES WITHOUT ADDITIONAL SIGNED CONTRACTS OR WRITTEN AUTHORIZATIONS.

7. I HAVE READ AND AGREE TO CRITTER CARE'S CANCELTION POLICY.

8. I HAVE REVIEWED THIS SERVICE CONTRACT FOR ACCURACY AND UNDERSTAND THE CONTENTS OF THIS FORM.

9. THE FEE PER VISIT AND/OR FOR PET WALKING SERVICES, INCLUDING TRIPS TO THE DOG PARK WILL BE AGREED UPON PRIOR TO SERVICE COMMENCEMENT AND IN COMPLIANCE WITH THE CURRENT PRICES LISTED ON THE CRITTER CARE WEBSITE.

10. ALL CANCELLATIONS MUST BE PROVIDED 48 HOURS IN ADVANCE. CANCELLATIONS AND REFUNDS CAN BE CREDITED TOWARDS FUTURE PET SITTING SERVICES. NO CASH REFUNDS.

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CLIENT'S SIGNATURE

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DATE

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LAURIE BERSHIN (OWNER – CRITTER CARE)

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DATE